GOVERNMENT OF INDIA
CONSUMER AFFAIRS, FOOD AND PUBLIC DISTRIBUTION
LOK SABHA

STARRED QUESTION NO:276
ANSWERED ON:11.12.2006
FUNCTIONING OF CONSUMER PROTECTION COUNCIL
Badiga Shri Ramakrishna

Will the Minister of CONSUMER AFFAIRS, FOOD AND PUBLIC DISTRIBUTION be pleased to state:

(a) the functions of the Consumer Protection Council (CPC) in the country;

(b) whether many States have failed to set up the CPC as mandated under Section 8A of the Consumer Protection Act;

(c) if so, the manner in which the Government proposes to encourage the States to set up the CPC; and

(d) the details of cases filed and disposed of by CPC during the last three years, year-wise and State-wise?

Answer

MINISTER OF AGRICULTURE AND MINISTER OF CONSUMER AFFAIRS, FOOD AND PUBLIC DISTRIBUTION (SHRI SHARAD PAWAR)

(a) to (d): A statement is laid on the table of the house.

STATEMENT REFERRED TO IN REPLY TO PARTS (a) TO (d) OF LOK SABHA STARRED QUESTION NO. 276 FOR 11/12/2006 REGARDING FUNCTIONING OF CONSUMER PROTECTION COUNCIL

(a) The objects of the Consumer Protection Councils are to promote and protect the rights of the consumers.

(b) District Consumer Protection Councils as mandated through Section 8A of the Consumer Protection Act, 1986, which came into force with effect from 15.3.2003, have been set up so far in 11 States/UTs whereas in 3 other States/UTs, the District Consumer Protection Councils are partly constituted.

(c) The Central Government has been impressing upon the States/UTs to establish these Consumer Protection Councils in their respective States/UTs as it is their responsibility under the act.

(d) The question does not arise since the Consumer Protection Councils are not adjudicatory bodies in respect of consumer complaints.